



Information Resources

Official Project Website

www.thenewI64.org - provides information about all aspects of The New I-64 Project, including traffic closure information and sign-up for email updates.

Regional Road Network Information

www.GatewayGuide.com - provides real-time traffic information about the St. Louis region, in a visual or email format, including all MoDOT construction work and incidents on the interstates.

Email Access/Inquiries

Info@thenewI64.org - provides next-business-day email response to questions or concerns

Telephone Resources

511, Regional Traffic Info Line - provides real-time traffic information about the St. Louis region, by phone (available summer 2007)

314-524-9191, The New I-64 Project Info Line - provides live response to callers with questions or concerns about I-64; Monday thru Friday, 8a to 5p. Voicemail option is available at all other times.

1-888-ASK MODOT (888-275-6636) or 314-340-4100, MoDOT Customer Service – provides live response to callers with questions or concerns about any MoDOT issue; 24/7/365

Quick Answers

Project Information via internet: www.thenewI64.org

Project information via phone: 314-524-9191

Real-time traffic information via email/internet: www.gatewayguide.com

Real-time traffic information via phone: 511

Project website www.thenewI64.org

Page Headings:

Project Overview – Summary information and highlights of the project

Construction Zone – Traffic Advisories, Construction Schedule and Regional Traffic Improvements

Newsroom – I-64 Project Headlines, including the most recent news releases; Speakers' Bureau; newsletters; related fact sheets; link to newsletter and email notice sign up list

Commuter Alternatives – List of recommended alternatives, including links to Metro and RideFinders

Taking Care of Business – Section of website not developed yet. Will provide general recommended access to business districts and sections.

Workforce Development – Information about maximizing opportunities for minority and female workers and DBE firms.

Information Zone – A series of frequently asked questions with answers

Contact Us – Email and telephone information for Public Information Managers for Gateway Constructors and MoDOT; a link to the comment form that will be answered by project staff; a link to subscribe to Project Emails and newsletters

List of Functions:

- Provides news and advisories related specifically to the I-64 project
- Provides year-by-year construction schedules
- Provides a project overview with segment maps (PDF format) for users to view, download and/or print
- Provides an animation of the future I-64/I-170 interchange
- Provides a list of public meetings and events
- Provides suggestions for commuters as well as links to a variety of other commuter resources, including RideFinders and Metro
- Provides opportunities to sign up for newsletters and email updates
- Offers businesses, chambers and business districts the opportunity to link to our websites to support business access information
- Provides referral information for Workforce Development and DBE firm utilization
- Answers many FAQs about the project

www.GatewayGuide.com

Page Headings

Home – Provides real-time map of regional road network with closures and incident information

About Gateway Guide – Describes current and future features being added to improve roadway efficiency and safety

Contact Us – provides email link to send comment or question, local office main phone number and names of key personnel for public contact issues

ITS Schematic – Under Construction

Updates – Past, Present, and Future ITS Developments in Missouri

FAQ – Series of frequently asked questions about Gateway Guide

Motorist Assist – Information about MoDOT's program to assist motorists, including covered routes, services available, traffic benefits and accident-reduction results.

List of Functions

- Provides real-time traffic updates for the regional road network
- Provides specific info on incident locations and emergency closures
- Provides an exhaustive list of links to other transportation and regional resources
- Will provide Origin-Destination routing that uses current construction info/road status
- Provides relevant info to highway motorists via changeable message boards
- Will provide estimated travel time information on message boards in the near future
- Provides accurate traffic information used by virtually all local St. Louis media

Telephone Resources

511 Traffic Information Phone Line

- Provides real-time traffic conditions by phone for Interstate highways, by direction and location

Project Info Line: 314-524-9191

- Provides live answer (M-F, 8a-5p) with response to questions and concerns within one business day. Callers may leave a voicemail during all other times.

Project Info Email Address – Info@thenewI64.org

- An email inbox that will connect to the comments section of the Project website. Project staff will email responses to comments, questions and concerns.

MoDOT Customer Service – 1-888-ASK MODOT (888-275-6636) or 314-340-4100

- Provides 24/7/365 response for urgent concerns, or callers who are unsure of where to call